

LATE PAYMENT OF TUITION FEES

INTERNATIONAL STUDENTS // 2023

What to do if you can't pay your fees by the due date

If you are unable to pay your tuition fees in full due to extenuating circumstances, you will be given the option to appeal against the cancellation of your enrolment once the due date has passed.

WEEK 2: NOTICE OF INTENT TO CANCEL

Once the due date has passed, you will receive a *Notification of Intention to Cancel Enrolment* to your Official Communications Channel (OCC) in OASIS. This will include a link to an online form, where you can appeal against the cancellation of your enrolment.

Note: you may be charged a fee for late payment of your tuition fees, even if you submit an appeal.



WEEK 2 – WEEK 4: 20 WORKING DAY APPEAL PERIOD

Once you have received the notice to your OCC, you will have 20 working days to either make full payment or submit an appeal against cancellation of enrolment. You will also receive outstanding fee reminders by email and SMS during the appeal period.

Note: your enrolment will not be cancelled during the 20 working day appeal period.



WEEK 2 – WEEK 4: SUBMITTING YOUR APPEAL

You can appeal against cancellation of enrolment. You must do this using the link in your OCC within the 20 working day appeal period.

Note: it can take up to 10 working days for your appeal to be assessed once submitted. You do not need to contact the University within this time if your appeal has been successfully submitted.



WEEK 5: CANCELLATION OF ENROLMENT

If you have not submitted an appeal against cancellation of enrolment or paid your fees in full by the end of the 20 working day appeal period, your enrolment will be cancelled. You will be notified of this by OCC and email and given further instructions should you wish to continue with your studies.

NEED HELP?

If you have any questions please call us on 1300 222 888 (8.30am–4.30pm, Mon–Fri) or visit Curtin Connect in Building 102 on the Bentley Campus (8.30am–4.30pm, Mon–Fri).